

NEW! Web app - Interactive Supplier's Intranet

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Overview

By using the new access to the VRMS Supplier's Intranet, the suppliers will be able to check all the relevant info regarding their services in real time.

As a new addition to this, now the suppliers will also be able to access their area using a **Web app**.

Benefits

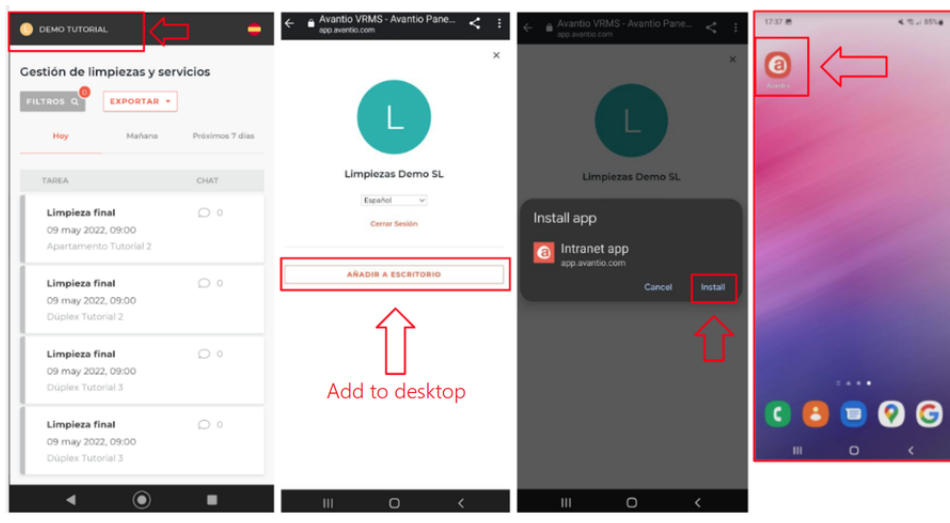
- The web app needs only a couple of clicks to download to their device.
- Once installed, the supplier will need just one click to enter their area.
- We have increased the session time to 2 days to facilitate work fluidity and not continuously demanding for a login.

Configuration

To access the new web app, you must create the supplier's profile in the VRMS. Once the intranet access has been granted, your suppliers will receive an email to create their password.

Once they have entered their area, they must click over the account name, located in the top left side of their account. This will take them to a page where they will be able to close session, choose the language and **add the web app to their desktop**. If they click over the latter one, an install app pop-up message will show to begin the installation.

Once it's finished, the web app will appear at the supplier's device desktop.



The Web app will be installed with the name of the agency and Avantio's icon.

White label

In case you have the **White Brand** functionality connected, your suppliers will have a personalized access with your corporate colours, personalized login and a company favicon; in case you don't have a favicon, it will show a generic one.

Contenido de esta sección

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Contenido relacionado

Content by label

There is no content with the specified labels

Once the suppliers are connected with their user and password, they will only be able to see the services associated to them. They will also have access to the daily services schedule they need to manage.

In the main list, they will be able to check the task, the property, booking ID, a chat column and a service status. However, if they click over the service line, this will open a new tableau over the right side with more detailed info:

At the header they will see information about:

- Service title
- Date of execution
- City
- Status

This splits in two tabs with information about:

- Booking
- Property

In the booking section they will be able to see:

- Status of the booking
- Chat to communicate with the agency
- Information about the booking:
 - Current
 - Following
 - Previous (**new**)

The information about the supplier's permissions is also accounted with the current and previous booking. Example: if the supplier is authorized to see the tourist's name in the current booking, this permission will remain for the following booking.

The screenshot displays the 'Portugal Holiday Demo' interface. On the left, a table titled 'Cleaning and Service Management' lists tasks, properties, and bookings. The table has columns for 'Task', 'Property', and 'Booking'. The tasks listed include 'Serviço de hospedagem', 'Limpeza final', 'Airport Transfer - Faro', 'Limpeza final', and 'Limpeza y desinfección'. The properties listed are 'Casa de Férias - Silas', 'Casa Claudia', 'Casa Aline', 'Apartamento Maria Angélica', and 'Casa Ambrá'. The bookings listed are '13642420', '13708144', '13802038', '13900148', '13920512', and '13964031'. On the right, a detailed view of a booking is shown. It includes a 'MARCAR COMO PENDIENTE' button, a 'Servico de hospedagem' card, a 'Booking' section with 'Reserva actual' and 'Reserva' buttons, a 'Property' section with 'Atendimento' button, a 'Chat con la agencia' section with 'Chat with the agency' button, and a 'Check in' section with 'Fecha de entrada' and 'Check out' section with 'Fecha de salida' buttons.

In the property section, they will be able to see:

- Name of the property
- Address with direct link to Google Maps
- Rooms distribution and their bedding type.
- Amount and type of bathrooms

Gestión de limpiezas y servicios Onboarding			
<div>FILTROS </div> <div>EXPORTAR </div>			
<div>Hoy</div> <div>Mañana</div> <div>Próximos 7 días</div>			
TAREA	ALOJAMIENTO	RESERVA	CHAT
Servicio de hospedagem 10 dic 2021, 00:00	Casa de Férias - Silas Avenida Dom infante Henrique 800 , Albufeira	13642420	1 mensaje
Limpieza final 23 dic 2021, 00:00	Casa Claudia Glorieta Gil de Eanes 10 , Lagos	13708144	1 mensaje
Limpieza final 31 dic 2021, 00:00	Casa Claudia Glorieta Gil de Eanes 10 , Lagos	13802028	0 mensajes
Airport Transfer - Faro 19 ene 2022, 00:00	Casa Aline Calle Rua do Salão 1, Palmeira	13900148	0 mensajes
Limpieza final 27 ene 2022, 00:00	Casa Claudia Glorieta Gil de Eanes 10 , Lagos	13920512	1 mensaje
Limpieza final 27 ene 2022, 00:00	Apartamento Maria Angélica Calle Teófilo Braga 1, Sines	13964031	0 mensajes
Limpieza y desinfección 07 feb 2022, 10:00	Casa Ambra Avenida Sol eixent 23 , Lloret de Mar	13775931	2 mensajes
Limpieza final 12 feb 2022, 18:00	Casa Claudia Glorieta Gil de Eanes 10 , Lagos	14063419	0 mensajes
Limpieza y desinfección 21 feb 2022, 00:00	Casa Alexia Calle da canada 3 , Cabanes	13973682	0 mensajes

Reserva

Alojamiento

Casa de Férias - Silas - Casa

Dirección

Avenida Dom infante Henrique (Albufeira)

Distribución de dormitorios

Dormitorio 1

Camas matrimonio (1)

Sofá cama indiv. (1)

Dormitorio 2

Sofá cama indiv. (1)

Dormitorio 3

Camas matrimonio (1)

Dormitorio 4

Camas matrimonio (1)

Dormitorio 5

Camas queen size (1)

Dormitorio 6

Literas (1)

Zonas comunes

Sofá cama doble (1)

Baños

Aseos (1) - Baños con ducha (6) - Baños con bañera (5)

The communication amongst suppliers and the agency will be simple and in real-time. Clicking over the chat column or in the booking's detailed view, under *chat with the agency*, the suppliers will be able to check the agency's messages and respond or start a new chat.

Gestión de limpiezas y servicios Onboarding			
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MARCAR COMO PENDIENTE

Reserva

Alojamiento

Reserva actual

Los huéspedes han salido

Chat con la agencia

1 Mensaje

Fecha de entrada

26 nov 2021, 14:00

Fecha de salida

10 dic 2021, 12:00

Localizador

13642420



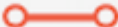
Estado de reserva

Confirmada

Gestión de limpiezas y servicios Onboarding				
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<div>Hoy</div> <div>Mañana</div> <div>Próximos 7 días</div>				
TAREA	ALOJAMIENTO	RESERVA	CHAT	ESTADO
Servicio de hospedagem 10 dic 2021, 00:00	Casa de Férias - Silas Avenida Dom infante Henrique 800 , Albufeira	13642420	1 mensajes	Realizado
Limpieza final 23 dic 2021, 00:00	Casa Claudia Glorieta Gil de Eanes 10 , Lagos	13708144	1 mensajes	Pendiente

In order to make it easier for the suppliers to see the status of a booking regarding the guest's check-in, we have created this graphic element, allowing it to adapt to all mobile devices when there isn't much space. These are the three status types:

Para facilitar la visualización del estado de la reserva respecto a la entrada de los huéspedes hemos creado este elemento gráfico que permitirá adaptarse a todos los dispositivos móviles cuando haya poco espacio. En concreto estos son los 3 estados:

Status:	Meaning
<div>Los huéspedes no han entrado</div> <div></div>	"The guests have not entered". This shows in the dates before the guest's arrival.
<div>Los huespedes están dentro</div> <div></div>	"The guests are in-house". This is for the dates which coincide with the date of stay, from the day of the check-in to the day before checkout.
<div>Los huéspedes han salido</div> <div></div>	"The guests have checked-out". For the check-out date or after.

Notes

This is merely one of the new developments that the Avantio team has designed to improve the management solutions for our vacation rental clients. The supplier's intranet it's available starting from our VRMS Professional rate plan.