## How to use tags correctly with Harmony

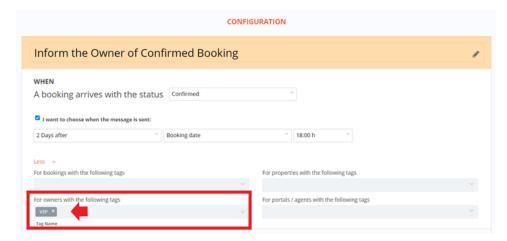
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## Description

In Harmony you can use the tags from bookings, accommodations, owners and portals.

## Correct use of tags in Harmony

If you tag an owner as "VIP" and insert this tag into the Harmony solution, the system will only send notifications to bookings that are associated with owners' "VIP" tags:



The tag functionality in Harmony works in an inclusive, not exclusive, way.

This means that the message task will only be created when all tags in the solution are adhered to.

So for example, if we create a solution with the tag "VIP" under owners, "Ocean" under accommodations and "Manual" under bookings, the system will only generate a message where we have already previously created the tags under those tabs in the VRMS **AND** the tags must all apply to that particular booking for the message to be generated.

Because of this, we recommend not adding too many tags to Harmony solutions to avoid confusion.

To learn more about the Harmony module, click here.

